



Appendix 1

Community Planning Quarterly Briefing October to December 2015

Welcome to this quarterly community planning briefing designed to give everyone involved with *Caerphilly Delivers - The Single Integrated Plan 2013-2017* an overview of progress on delivering the priorities of the five outcomes: Prosperous Caerphilly; Safer Caerphilly; Learning Caerphilly; Healthier Caerphilly and Greener Caerphilly. Information has been supplied by the officers coordinating delivery on the outcomes, so please feel free to get in touch directly with the named officers for further information.

Community Planning (Jackie Dix, Alison Palmer & Howard Rees)

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FUTURE GENERATIONS UPDATE

The Well-being of Future Generations (Wales) Act became law in April 2015, and under the Act the Welsh Government has duties and powers to publish guidance for public bodies to help with implementing the Act when the legislative requirements commence in 2016. Two important consultations have now been published in helping with this:

1. **Shared Purpose: Shared Future: Draft Statutory Guidance for the Well-being of Future Generations (Wales) Act 2015**

Although the consultation on this document closed on 16th November 2015, the document contains key information on:

- introducing the Act outlining the challenges and opportunities public bodies face, along with a breakdown of what impact the legislation is expected to make and the change expected;
- technical and practical guidance on the actions public bodies, public services boards (currently local service boards) and community councils must follow to comply with the Act.

Below is the link to the consultation and associated documents -

<http://gov.wales/consultations/people-and-communities/shared-future-shared-purpose/?status=open&lang=en>

Please contact the relevant co-ordinator if you require further information on any of the above or Community Planning, Penallta House Tredomen Park, Ystrad Mynach CF82 7PG



2. Well-being of Future Generations (Wales) Act 2015: How do you measure a nation's progress?

The purpose of this consultation is to seek views on a set of national well-being indicators for Wales that are intended to measure progress in achieving a prosperous, resilient, more equal and healthier Wales, with cohesive communities, a vibrant culture, thriving Welsh language and a globally responsible Wales. The consultation document sets out draft proposals for 40 national well-being indicators for Wales, which the Welsh Government will be required to publish an annual report on showing what progress has been made in achieving the goals.

Below is the link to this consultation, which closes on 11th January 2016 - <http://gov.wales/consultations/people-and-communities/future-generations-act-how-do-you-measure-a-nations-progress/?lang=en>

Appointment of the new Future Generations Commissioner

Sophie Howe has been appointed as the Future Generations Commissioner. Ms Howe is currently Deputy Police and Crime Commissioner for South Wales, and will begin her role early next year. Ms Howe said –

I am delighted and honoured to be appointed as the first Future Generations Commissioner for Wales. Wales is one of the first countries in the world to put sustainable development at the heart of everything it does. I look forward to working with public bodies across Wales to encourage them to take greater account of the long-term impact of the things they do and to act as a guardian for the needs of future generations. (Source: The Wales We Want press release 3rd November 2015)

Prosperous Caerphilly (Antony Bolter)

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REGENERATION

P1 Improve local employment opportunities including access to opportunities across a wider geographical area

Tourism - tourism and visitor numbers are 9.3% above target. Quarter 2 saw over 150,000 visitors to the Caerphilly borough tourism venues at Llancaiach Fawr, Cwmcarn, The winding House and Visit Caerphilly during the months of July, August and September.

Business Support - the Welsh Government no longer supports the South East Wales Local Investment Fund and South East Wales Community Economic Development programmes. Instead Business Support is now provided through the

Welsh Government's Business Wales Service, which supports entrepreneurs, start-up and established businesses in Wales. Business Wales can help by offering information, guidance and business support on: Start Up, General Business Management Support, Tendering Support, Employment Advice, Environmental Management Advice, International Trade, Business Support, Mentoring Support. A range of workshops are also available tailored to starting and growing a business, such as; Customer Care, How to Tender, Sell 2 Wales, e-Procurement, branding, web marketing and raising venture capital.

There is also the Accelerated Growth Programme, which is a Welsh Government initiative aimed at high growth companies looking at entering their next growth phase. The programme offers a range of services such as coaching and consultancy, legal, HR, marketing advice, and practical support to overcome tactical growth challenges.

COMMUNITIES FIRST

Employment Projects

There are 3 main employment projects delivered by Communities First in the Caerphilly borough:

1. Employment Support 25+ for the unemployed;
2. Not in Education, Employment, or Training (NEET) support which targets those who are aged 16-24;
3. LIFT Scheme for the long term unemployed, which runs only in the Caerphilly Basin and Upper Rhymney Valley Communities First cluster areas and targets those in workless households.

The projects are not mutually exclusive, so if a programme being run aimed at people 25+ is suitable for people Not in Education, Employment, or Training they are able to attend that programme.

Work clubs continue to provide weekly drop in opportunities across the Caerphilly borough to offer one to one support, advice and guidance. In addition, the Employment Support Officers continue to offer 1-2-1 appointments for customers wanting more in-depth support, perhaps to create a CV or complete an application form.

Communities First have developed a number of *That Works* programmes seeking to provide individuals with the skills and training needed for a career in a specific sector of work. Routes into catering, construction, care, retail, outdoor skills and call centres have all been delivered (see Communities First cluster area updates below for further details).

Communities First also has a trained Steps to Excellence facilitator delivering courses in the community, in partnership with Flying Start staff, to help improve confidence, self esteem and goal setting.

Communities First, Flying Start and Families First in the Caerphilly county borough (as early adopters of the Welsh Government's Common Outcomes Framework) have recently undertaken an exercise to produce an Employment Pathway, detailing how customers who are unemployed or economically inactive can progress between each programme, avoiding duplication between the programmes and outlining a truly holistic employment support route for individuals.

COMMUNITIES FIRST CLUSTER AREA UPDATES

Caerphilly Basin Cluster - through the Employment Support 25+ project, 37 sessions were delivered in the quarter 2 period, exceeding the quarterly target of 20 sessions. This included weekly 1-2-1 work surgeries, which were hosted in the Communities First office in Lansbury Park, the Trecenydd Community Centre, Graig y Rhacca Resource Centre and Senghenydd Community Centre. In total, the cumulative numbers of participants for quarter 1 and quarter 2 at this stage are 65 participants aged 25+ and 38 participants aged 16-24.

The following training programmes were also delivered:

- Two Door Supervisors Programmes (21 attendees in total, 19 of whom completed the course and received the accreditation)
- Food Hygiene Level 2 (9 attendees in total, all of whom completed the course and received the accreditation).

The following course also commenced in quarter 2, and is due to be completed in quarter 3:

- Working in Customer Service (10 participants).

Mid Valleys East Cluster – the Employment Support Officers (ESOs) have concentrated efforts on 1-2-1 appointments with participants during quarter 1 and 2 to provide individuals with more intensive support. 47 individuals have accessed this provision to date, gaining support with creating CV's, applying for jobs online and completing application forms, identifying training needs and any other support needs that could be met by the wider Communities First team, such as help with mental health issues.

ESOs also run 5 – 10 day sector specific training through Routes to Work: Retail and Routes to Work: Construction. The retail programme was attended by 8 learners in total, gaining a range of qualifications from Customer Service, Underage Sales Prevention, Communication Skills, Health & Safety and Manual Handling. The construction programme was attended by 8 learners with all 8 learners gaining Level 1 Award Health & Safety in Construction and 6 also achieving CSCS site cards, First Aid and Risk Assessment accreditations.

Work clubs with free IT access also run on a weekly basis at the Cluster Office building in the Groundwork Wales Office, Bryn Road, Pontllanfraith. The work club is open every Wednesday morning between 10am and 12pm and accepts

referrals from Job Centre Plus advisors and other partners as well as self-referrals.

There are two further routes courses planned for quarter 3 and quarter 4. Route to Work: Care being delivered mid-November and Route to Work: Industrial Plant including forklift driving licenses in January 2016.

One day training courses have run in different venues within the cluster, these have included Health & Safety, Manual Handling, Food Hygiene and First Aid. Further one day training courses will be held throughout quarter 3 and 4. Further details can be found by ringing 01495 222605 and asking for Communities First.

Mid Valleys West Cluster - a Customer Service and Retail that Works course have been run to coincide with Christmas seasonal employment. There has also been a completion of a SIA licence course to support those wishing to enter the security industry with a potential job outcome. This again was planned to coincide with the additional security opportunities around the Christmas period.

Work clubs continue to provide weekly drop in opportunities across the cluster area, offering drop-in employment support. Literacy and numeracy classes are available upon request. There will be a new class starting in January 2016. Please email commfirst@caerphilly.gov.uk to find out more.

Upper Rhymney Valley Cluster - the current *That Works* programme being delivered is a Personal Track Safety course to enable participants to work on the railways (12 people are undertaking the training).

The *Get Well Get Work* project, which works with participants who have been removed from Employment Support Allowance (ESA) and transferred to Jobseeker's Allowance (JSA) continues to attract numbers. It has been found that the majority of these participants have mental health issues and have been workless for some considerable time. This project aims to bring back the *work ready* ethic.

A Communities 4 Work Department for Work and Pensions Community Employment Adviser started during the summer, with a second Adviser starting in November.

Due to high demand in the North of the Borough, six tablet computers sessions have being delivered, which has been the first structured tablet computer sessions run, with consideration now being given to rolling this out across the Caerphilly county borough.

An iPad session has also been run at Brodawel Sheltered Housing Centre in Caerphilly. The centre has recently purchased iPads but many of their staff were not comfortable with using them. The centre specialises in people with dementia,

and the staff will now be using the iPads to train up the residents and use it as a tool for engagement.

The Cloud 9 project has been launched in Trinant Primary School and several orders have been placed already. To coincide with this, Get Caerphilly Online has run an internet safety session and online money saving session for the parents of people purchasing equipment through the scheme. Increasing skills and knowledge of parents is an important aspect of this project.

Literacy and numeracy classes are held in the White Rose Resource and Information Centre on a Monday 6-8pm and a Thursday 10.30-12.30pm.

CAERPHILLY & BLAENAU GWENT CITIZENS ADVICE BUREAU (CAB)

The CAB provides outreach advice surgeries across the Caerphilly county borough, for residents to drop in to gain information on managing debt, housing, employment and accessing benefits. Since April, 886 people have accessed the outreach service with 209 of these reducing/managing their debt, and 355 accessing the benefits they are entitled to. Details of the surgeries are provided below:

CAB Outreach Venues and Opening Times		
Venue	Day	Time
Communities First Cefn Fforest Community Centre	Mondays	9am-12noon
Rhymney Valley Food bank and CAB at Hafod Deg	Tuesday	10:30am-12:30pm
Communities First Cefn Hengoed Youth Centre	Wednesdays	9.15-11.30am
Communities First Office Lansbury Park	Wednesday afternoons	1:30-4pm
Graig y Rhacca Resource Centre	Thursdays	1:30-4pm
Bedwas Council Chambers	Alternate Wednesdays	9:30am-12noon
Communities First Neuadd St Cattwg, Gelligaer	Thursdays	9:30am-12noon
Newbridge Tabernacle Church	Thursdays	9.30am-12noon
Senghenydd Community Centre	Thursdays	9:30am-12noon
Caerphilly Library	Fridays	9:30am-12noon
Rhymney - Hafod Deg	Fridays	9:30am-12noon
Customer First Pontlottyn, Customer First Office	Last Friday in Month	9:30-11am
Rhymney Valley Food Bank and CAB at Hafod Deg	Tuesday	10:30am-12:30pm



HEALTHY COMMUNITIES

The Benefits of Signposting - signposting to services can help provide support and advice on a wide variety of issues and reduce the burden on families.

Caerphilly Neighbourhood Care Networks (NCN), Primary Mental Health Team, and Third Sector organisations are working together to improve sign posting to local mental health support services. Notably Caerphilly NCNs have provided funding to establish a web based Dementia Roadmap, which provides high quality information about the dementia journey from diagnosis to end stage. This, alongside local information about services, support groups and care pathways will assist primary care staff to more effectively support people with dementia and cognitive impairment and to reassure and provide information to families, carers and people with dementia from their first concerns about dementia and throughout the dementia journey.

Caerphilly NCNs are also increasing their awareness through the development of dementia friendly communities and will be working with the new Dementia Primary Care Support Workers in the community supporting patients and families with new diagnosis of dementia.

Living Well Living Longer (LWLL) Programme - started in the north of the Caerphilly borough in November 2015. This is a Welsh Government tackling poverty priority and is being delivered on a pilot basis by the Aneurin Bevan University Health Board and Public Health Wales.

Within the Caerphilly borough LWLL will cover selected GP practices from Rhymney down to Ystrad Mynach and Markham (NCN North). In addition, consideration is being given to deliver the programme in Lansbury Park.

The LWLL programme invites residents in the 40-64 age category (who are not currently on a chronic disease register) and live in the most deprived areas of the health board coverage to receive a cardiovascular risk assessment – a *midlife MOT*. In Caerphilly, it is anticipated that this will target around 7000 residents. Assessment will take place in local community venues. Individuals are then supported to identify lifestyle changes to lower their identified risks and signposted to local services.

Smoking cessation support - working with a wide range of partners has seen an impact on the number of people referred into smoking cessation services and people stopping smoking in the Caerphilly county borough. The majority of GP practices in Caerphilly now have smoking cessation champions who collate and make referrals into support services. NCNs have funded training for Communities

First staff in Caerphilly to delivery smoking cessation support. There are currently 14 pharmacies offering an enhanced Level 3 smoking cessation support services across Caerphilly, with a further 4 awaiting accreditation.

To increase uptake of smoking cessation services by pregnant women discussions have been held between midwives and Stop Smoking Wales, following which the way referrals are made by the midwifery service has been revised to make it more efficient and effective.

Learning Caerphilly (Lynne Bosanko Williams)

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Caerphilly Youth Service Celebrates - young people throughout the Caerphilly county borough were the focus at a celebratory event in October, organised by Caerphilly Youth Service. Over 100 young people were celebrated during the evening in categories such as volunteering, special commitment, young inspector, overcoming barriers and sports. Caerphilly Youth service facilitates the development of young people by providing settings and opportunities that promote achievement.

Adult learners celebrate success - outstanding adult learners from across the Caerphilly borough have been recognised at a special *Celebration of Achievement* event at Lewis School Pengam. The event is organised each year by the Caerphilly Learning Festival Planning Group, which is made up of a range of organisations who deliver and co-ordinate adult learning across the area. Various awards were presented to individuals and groups before the overall Caerphilly winner was announced - *The Parent Forum Hengoed and Cefn Hengoed*. The Parent Forum is funded by Families First, Communities First and Flying Start and supports and empowers parents throughout the county borough through participation and the opportunity to learn new skills.

Integrated Family Learning (Families First) Trinant Primary School - parents took part in a story box project to support their children with literacy. The story box activities encouraged parents to take supported steps by focusing on a different skill each week. At the end of the course each child was presented with a completed story box (that they helped to make) and a picture book to take home. All of the parents commented on their improved confidence as a result of taking part in the course.

Confident with Cash (Families First and Supporting People) - in recognising projects which transform people's lives in the borough, the Transforming Lives and Communities Award by Caerphilly County Borough Council was awarded to the Confident with Cash project. This project assists families that are in debt crisis and helps them to develop financial knowledge and skills through one to one work and home visits.

ASB Victim Services Manager - continues to attend all multi-agency groups to tackle anti-social behaviour, liaise closely with all departments within the local authority and outside agencies whilst supporting victims in the community and through the court process. The Victims Services Manager (Lana Harrison) can be contacted on 01495 235441 or e-mail: harril5@caerphilly.gov.uk

The Safer Caerphilly After Dark initiative - has been developed to address night-time economy issues. Organisations who have signed up to the scheme include Caerphilly County Borough Council, Gwent Police, and volunteer agencies including the Street Pastor Scheme. The three agreed aims of the scheme are to:

- reduce Night Time Economy (NTE) related crime (specifically violence, damage, and hate crime);
- improve communication with NTE agencies and coordinate action;
- make Caerphilly and Blackwood town centres safer.

Since the project launched the initiative is continuing with Townsafe operations in Blackwood and Caerphilly town centres. Engagement with partners working in the night-time economy is ongoing with Street Pastors, Community Safety Wardens, door staff etc.

Further promotion of the scheme will take place throughout December 2015 with the Safer Caerphilly After Dark logo being beamed onto the side of Caerphilly Castle in the week leading up to *Bleak Friday*. A promotional campaign will take place in the lead up to Christmas focusing on anonymised open letters from the various staff that support the night-time economy and how the actions of members of the public under the influence of excessive alcohol affect their ability to carry out their jobs, and the effect this can have on their personal lives.

White Ribbon Day - is the United Nations International Day for the Elimination of Violence Against Women and falls annually on the 25th November. The White Ribbon Campaign aims to prevent Violence Against Women and Girls and promote respectful relationships. Caerphilly County Borough Council were successful in obtaining White Ribbon Status in July 2014. The White Ribbon Campaign Town Award is for Councils demonstrating their commitment to the aims of the White Ribbon Campaign by:

- involving men and boys in prevention activities;
- addressing and altering social norms that lead to violent behaviour against women;
- increasing awareness on the issue and providing services aimed at reducing the incidence of domestic violence;
- mobilising communities under the goal of ending violence against women and girls.

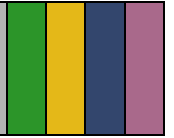
Much has been achieved within the Caerphilly borough, which was highlighted through 16 days of activity leading up to the 25th November White Ribbon Day with activities including:

- *Walk a Mile* Event around Caerphilly Castle
- Domestic Abuse Services stands at Council buildings
- Beaming a White Ribbon onto Caerphilly Castle
- Youth Forum Poster unveiled and advertised
- Press releases on White Ribbon and the Castle walk
- Featured White Ribbon overview on the front page of the Safer Caerphilly website
- 16 day Twitter activity with domestic abuse/White Ribbon messages.

For more information regarding the campaign or domestic abuse please contact the Community Safety Team on: 01495 235350



For further information relating to Community Safety please contact a member of the team on 01495 235350 or visit - <http://your.caerphilly.gov.uk/saferccb/>



Outcome G1 – Improving local environmental quality

Greener Caerphilly Small Grants Fund

The Greener Caerphilly Small Grants fund, provided by Caerphilly County Borough Council from the Community Schemes budget, is aimed at maintaining community assets and maximising the benefits of joint environmental projects in the borough. This fund is a key element of the work of Greener Caerphilly, stimulating joint work and providing invaluable funding for priority projects.

In 2015/16, 9 projects applied for a total of £21,000 from a grant fund of £10,600. Greener partners including Keep Wales Tidy, Communities First and Caerphilly Homes all provided funding to ensure that the full £21,000 was available to support all 9 projects in full. Discussions are ongoing to align timescales for the different grant schemes to allow funding for approved projects to co-ordinated.

Outcome G2 – Reducing the causes of, and adapting to the effects of Climate Change

***7 recycling bin sins* campaign**

Residents across the Caerphilly county borough have received a visit from a trained officer representing Caerphilly County Borough Council in August and September as part of a brand new campaign which aimed to remind and re-educate residents on what can and cannot be recycled.

In order to work to address these issues, Caerphilly County Borough Council has worked alongside Waste Awareness Wales on developing a *7 recycling bin sins* campaign – that is, the seven things that cause the most problems by residents incorrectly placing these items in their recycling bins.

These *bin sins* include nappies, pet poo, electrical items, textiles, food waste, hard plastics and non-recyclable packaging such as crisp packets and polystyrene. Further information can be found at:

<http://www.caerphilly.gov.uk/CaerphillyDocs/Bins-and-recycling/Is-yours-a-sin-bin.aspx>